

Trainer Wayne

Training Information

Payment

Payment for all sessions must be made in advance of training session. Payments can be made at my website: TrainerWayne.com on the Packages tab.

If client, for any reason, does not fulfill all of their sessions in the prepaid package, no refund will be given.

Personal Training packages can only be used by the specific person or group of individuals for whom it was purchased. Packages purchased for another individual or groups will be charged the appropriate rate for the intended recipient.

Scheduling

Personal Training sessions cannot be scheduled until the Physical Fitness Assessment has been completed.

Upon agreement of schedule, I will send you outlook invites for your calendar.

Cancellation Policy

If you cannot make it to a scheduled training session, notify me by text, email or phone call at least 8 hours ahead of session in order to not forfeit payment.

If I have to cancel a session, I will give you at least 8 hours advanced notice or you will not be charged for the cancelled session.

Training Session Information

If late, you run the risk of losing your appointment and being charged. Clients are responsible for contacting the trainer if he/she will be more than five minutes late. Trainers are responsible for waiting 15 minutes for late arrivals. Clients will only receive the remaining portion of their session.

If a trainer is late for a session, the time is owed to the client. This may be done during that particular session or time should be added to a future session.

Clients are not permitted to bring other individuals with them to the sessions unless they are participating in a group or buddy session.